

Terms and Conditions



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The content and information provided by Chubb on this Web Site is not intended to be advice of any kind. A product or service shown on this Web Site may not necessarily be suitable for you - this is for you to decide (and if in doubt, you may wish to seek appropriate independent advice).

Before purchasing a policy

As with all insurance, this policy has benefits, exclusions and conditions. You should review the policy terms and conditions in full before you register to ensure it meets your needs. If you have any questions you can call the Customer Services team on 0800 519 9870.

The information and statements you give, together with the policy terms and conditions, form the basis of the contract. If you do not provide true, correct and full information you may invalidate your insurance policy. All statements made by you or information you provide prior to purchase are your responsibility. Chubb is not bound to offer you insurance.

Chubb makes every reasonable effort to provide accurate and up-to-date information about the products and services it provides. However, the information is subject to change without notice and you should always check the current terms and conditions of specific products and services.

Your right to cancel a policy

If you are not satisfied with a policy we will cancel it and refund in full any premiums you have paid, providing you ask us to cancel the policy within 15 days of purchase and agree that the cancellation will mean that no cover under the Policy ever existed.

Resolving issues

At Chubb we do our best to ensure that our customers are delighted with the service they receive. If you are dissatisfied we want to know and have a procedure for resolving issues.

Third party sites

Chubb may provide (hypertext) links to web sites operated by other people or organisations. If you leave this Web Site to visit any linked site you do so at your own risk and agree that Chubb is

not responsible or liable for the material contained in such web sites or any loss or damage you may incur through your use of the links.

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Freedom from viruses/software quality

Chubb does not give any warranty that the Web Site and content are free from viruses or anything else with contaminating or destructive properties.

Data protection

Personal details provided to Chubb through the Web Site will only be used in accordance with our privacy policy. Please read this carefully. By providing personal details you are consenting to their use in accordance with our privacy policy. Chubb is registered on the Data Protection Register and complies with the terms and conditions of the Data Protection Act (1998).

Languages available for conclusion of the contract

Any insurance contract between you and Chubb can only be concluded in English.

Jurisdiction/governing law

These terms and conditions are governed by and interpreted in accordance with the Law of England and Wales. You agree that only the English Courts will have jurisdiction in any dispute arising from the use of the Web Site. If any provision in these terms and conditions is found to be unlawful,

void or unenforceable for any other reason, that provision will be considered severable from the remaining provisions and will not affect their validity and enforceability.

Illegal activity

If you access or use any information on this Web Site and by doing so, you break any law, Chubb will not be responsible.

Changes to terms and conditions

These terms and conditions are subject to change without notice and at any time. Whilst visiting the Web Site you agree to be bound by the current terms and conditions and you should always check them each time you revisit the site.

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